

Sample Letter from Provider

Appealing Denial of Authorization of Immunoglobulin Therapy

This is a sample letter and should be tailored to each patient.

Insurance Company Name
Address
City, State, Zip code

Re: Patient Name
Date of Birth:
Appeal Account #:

Dear Insurance Company:

I am requesting an expedited appeal of your decision to deny authorization of immunoglobulin treatment for this patient.

Diagnosis: Common Variable Immune Deficiency (D83.9); severe recurrent infections (listed below),

Other diagnoses: Hypothyroidism and Allergies

Clinical History:

Types of infections:

- Severe recurrent sinopulmonary infections, but has been on prophylactic antibiotics for the past 11 months with partial benefit but constant relapse.
- Sinus x-rays demonstrated clear-cut pansinusitis with opacification, systemic antibiotics together with nasal irrigation gentamicin and an empiric course of Diflucan.
- Patient also had chronic bronchitis with copious mucus.
- Hospitalizations & Surgeries: 2 (Sinus surgery & total thyroid removal)

Laboratory Studies:

- Patient's quantitative immunoglobulins are low when tested on 2 different occasions (8 months ago and again last month).
- After four doses of Prevnar and two doses of the 23-valent pneumococcal vaccine (Pneumovax), patient did not respond to any of the pneumococcal serotypes. In addition, he responded to only three out of seven of the Prevnar (protein behaving antigens). Therefore, using the well accepted, classic definition of poor antibody response to less than 50% (in this case zero), patient falls into the severe phenotype.

Patient fulfills the criteria for IVIG on the following:

- Repeated, chronic, poorly responsive respiratory disease to aggressive antibiotic and other anti-infectious measures.
- Patient has objective data indicating persistent infection with chronic inflammation, pansinusitis with opacification despite aggressive systemic antibiotics, antifungal and antibiotic irrigation
- Patient has clear-cut, well-documented laboratory studies indicating immunodeficiency.

Therefore, IVIG is warranted for this patient. Should you have any questions, please feel free to contact me.

Sincerely,
John Smith, MD
List credentials

Enclosures
Appropriate lab data and medical records
Medical references that support your case